

SANKALP PANDA

Technical Project Manager

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PROFESSIONAL SUMMARY

Technical Project Manager with 12 years of experience delivering enterprise-scale technology initiatives across FinTech, Healthcare, CRM, Real Estate Technology, and Cloud platforms. Proven track record of leading cross-functional teams of 50+ professionals, managing technology portfolios exceeding USD 2 million, and delivering complex cloud migration, database modernization, and application transformation programs.

Experienced in Agile delivery, stakeholder management, budget governance, resource planning, risk management, and strategic execution. Strong technical foundation in cloud platforms, databases, and application modernization, enabling effective collaboration between business stakeholders and engineering teams.

Recognized for delivering 100% on-time project delivery, maintaining 97% CSAT, driving USD 1 million+ account growth through delivery excellence, and building high-performing teams that consistently deliver measurable business outcomes.

Key Achievements

- Led multiple cloud migration and database modernization initiatives across enterprise platforms.
- Managed multiple Agile delivery teams comprising 50+ DBAs, DevOps engineers, QA engineers, developers, and architects.
- Managed technology portfolios exceeding USD 2 million, ensuring successful delivery through effective budget governance and stakeholder management while achieving 100% on-time delivery and 97% CSAT.
- Contributed to USD 1 million+ account growth through consistent delivery excellence, resulting in repeat business and expansion of existing client engagements.
- Recipient of Top Talent Awards and multiple individual & team recognition awards for delivery excellence.
- Successfully delivered complex transformation programs across FinTech, Healthcare, CRM and Real Estate domains.

SKILLS SUMMARY

Core Competencies:

- Program & Project Delivery, Agile (Scrum & Kanban), Stakeholder Management, Budget & Financial Governance, Risk & Issue Management, Resource & Capacity Planning, Cloud Migrations, Database Modernization, Data Migration & Transformation, Delivery Governance, Change Management, Executive Reporting, Team Leadership

Project & Collaboration Tools:

- Jira, Rally, Confluence, Miro, Asana, Microsoft Office 365

Domain Experience:

- FinTech, Healthcare Life Sciences, CRM, Real Estate Technology, Cloud

Databases:

- PostgreSQL, AWS Aurora PostgreSQL, Oracle, SQL Server

Cloud, DevOps & Infrastructure:

- AWS RDS, DMS, Athena, CloudWatch, Azure App Insights, Azure Data Factory, GitHub, GitLab, Jenkins, SVN

Technical Expertise:

- Database Performance Optimization, Database Architecture, Data Modeling, Data Migration, Data Governance, Data Privacy, SQL & PL/SQL Development

WORK EXPERIENCE

Technical Project Manager | Persistent Systems Ltd.

Feb 2025 – Present

Client: Optum, United Health Group

- Leading end-to-end delivery of cloud, database modernization and application transformation programs across multiple client verticals.
- Managing multiple cross-functional teams comprising 50+ architects, developers, DevOps, QA and database engineers, achieving a 100% on time delivery rate for high visibility enterprise projects.
- Driving project planning, budget governance, resource allocation, risk management and stakeholder communication across all phases of project execution.
- Partnering with client leadership and business stakeholders to align project objectives, delivery roadmaps and strategic business outcomes, consistently achieving 97% CSAT score.
- Contributing to account growth exceeding USD 1 million by consistently delivering successful projects, resulting in repeat business and expansion of existing client engagements.
- Establishing delivery governance frameworks, reporting mechanisms and operational standards that improve project visibility and decision-making.

Project Lead & Scrum Master | Persistent Systems Ltd.

Sep 2022 – Feb 2025

Client: Storable

- Managed two Agile delivery teams consisting of 10+ DBAs, DevOps engineers and QA professionals supporting 40TB+ of enterprise databases.
- Served as Scrum Master for 2 concurrent Agile teams, facilitating sprint planning, backlog refinement, retrospectives and stakeholder reviews, consistently achieving a 95%+ sprint completion rate.
- Collaborated closely with Product Owners and business stakeholders to prioritize delivery roadmaps and align technical initiatives with organizational objectives.
- Identified and mitigated project risks proactively, reducing delivery bottlenecks and contributing to a 100% on-time release delivery record.
- Led database modernization, optimization, deployment and operational initiatives across AWS environments, improving platform stability and operational efficiency.
- Implemented Agile governance and reporting practices that enhanced team productivity, delivery predictability and stakeholder transparency.

Principal Software Engineer – Senior Manager

Jun 2022 – Sep 2022

Nium India Pvt. Ltd.

- Served as Technical Lead and Scrum Master for critical payment platform initiatives leading a team of 5+ database engineers.
- Led database architecture, performance optimization, and AWS Aurora PostgreSQL modernization efforts supporting high volume financial transactions.
- Partnered with product and engineering teams to translate business requirements into scalable technical solutions.
- Reduced database response times by 35% through SQL optimization, database tuning, indexing, and infrastructure enhancements.

IT Analyst

Oct 2018 – May 2022

Tata Consultancy Services

- Led PostgreSQL development and cloud migration initiatives supporting enterprise CRM and sales platforms.
- Designed and implemented database architectures, ETL integrations, and data migration solutions across Oracle, PostgreSQL, and Azure environments.
- Performance optimization initiatives that improved application responsiveness and database efficiency reducing query execution times by up to 50%
- Collaborated with business stakeholders during requirement gathering, solution design, testing, and production deployments.

- Led database development and CRM enhancement initiatives supporting enterprise sales operations across 3+ business modules.
- Designed and implemented PL/SQL solutions, data migration processes, and integration workflows across multiple environments supporting 7+ enterprise applications.
- Improved application performance through database tuning, query optimization, and production support for enterprise databases exceeding 500 GB.
- Collaborated with business users and technical teams to translate requirements into scalable business solutions.
- Supported DEV, UAT, and Production environments while ensuring application stability and operational excellence.

AWARDS & ACCOLADES

- Top Talent – Persistent Systems – FY24, FY26
- 4x Bravo Individual Awards
- 2x Best Team Awards
- 2x Kudos Individual Awards
- 2x Star of the Month Awards

CERTIFICATIONS

- Microsoft Certified: AI Transformation Leader
- PMI Certified: Practical Application of Generative AI for Project Managers
- AWS Certified AI Practitioner
- Microsoft Certified: Azure AI Fundamentals
- PMI Certified: Generative AI Overview for Project Managers
- AWS Certified Cloud Practitioner
- 6x Anthropic Certified
- Falcon Project Management Certification
- GenAI for Practitioners Certification

ACADEMIC HISTORY

Bachelor in Engineering | Mechanical Engineering
Institute of Technical Education and Research, SOA University

2009 – 2013
